



February 8, 2019

This week, CSLA reporting includes data through February 2, 2019. In the past 2 days, LASAN CSLA teams have responded to 59 Illegal Dumping service requests and 64 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 70,511 calls for service with an average wait time of 2 minutes and 27 seconds. There was a system error on Monday, February 5, 2019. This caused the stats to only be recorded for a few hours of the day.

